

# OMBUDS SERVICES

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Ombuds Services (<https://umdearborn.edu/students/ombuds-services/>) provides students of the campus community with individual, informal assistance in resolving concerns and addressing issues regarding students' rights and responsibilities.

Ombuds Services is an independent, impartial, informal, and confidential\* resource for obtaining:

- Information about university policies;
- Guidance in following university procedures;
- Assistance in resolving concerns and critical situations;
- Help in cutting red tape and in obtaining appropriate and timely answers and information;
- Opportunities to discuss or question university actions;
- Active support for UM-Dearborn's commitment to ensure that students are treated with fundamental fairness and personal dignity.

\*Confidentiality cannot be promised if there is serious risk of imminent harm or if required by law.